

Troubleshooting

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Troubleshooting

Typical Nuclos problems and solutions – object import, rules, nuclet export and killing the process.

REFERENZ

DEVELOPER

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APPLIES TO NUCLOS 4.2026.X

On this page

- [Force-kill the process \(Linux\)](#)
- [Related pages](#)

Collection of typical problems during operation and development of Nuclos – with solutions.

Problem	Solution
Object import hangs at „waiting for status“	Ensure the server is not in maintenance mode and jobs can run; if the scheduler is affected, restart the server.
Faulty rules block each other on saving	Disable automatic compilation, fix all rules, then re-enable it.
A nuclet cannot be exported (missing in the wizard)	In the DB, set blnsource = true for the nuclet in t_ad_application.

Force-kill the process (Linux)

```
ps aux | grep -i <path_to_nuclos>
kill <tomcat_pid>    # if needed kill -9
```

Related pages

Problems and error messages with the IDE

IDE errors.

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