

Account and password

🌐 Language: [Deutsch](#) · [English](#)

🔧 Account and password

Self-registration, account activation, changing your password and help with forgotten credentials – right in the app.

HOW-TO

USER

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APPLIES TO NUCLOS APP 1.0

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Around your own account the app offers – depending on server settings – self-registration, account activation, changing your password and help with forgotten credentials.



Server-dependent

Which of these are visible is controlled by the server via system parameters (e.g. *self-registration enabled*, *forgot login details enabled*). If an item is missing, it is not enabled on your server.

Register a new account

If the server allows self-registration, the **Register** link on the login screen opens the form:

- username, first and last name, e-mail (with repeat),
- password (with repeat) – a server-side hint about password rules is shown if configured,
- consent to the **privacy policy** (mandatory).

After submitting, the server sends an **activation e-mail**; the account is inactive until activated.

Activate the account

Open the link from the activation e-mail and paste it (or the code it contains) into the **activation code** field – the *Paste from clipboard* button helps. After activation you can sign in normally.

Change password

In [Settings](#) under **Change password**: enter current password, new password and repeat. If biometric login is active, the stored password is updated automatically.

Password expired

If your password has expired, the app requires a **password change** right at sign-in before the session becomes usable.

Forgot username or password

Via **Forgot login details?** on the login screen:

- **Forgot password** – enter your username; the server sends an e-mail with a reset link.
- **Forgot username** – enter your e-mail address; the server sends the corresponding username.

Reset password (by code)

On the **Reset password** screen paste the reset link (or code) from the e-mail. Once the code is verified you set a new password – no old password or sign-in required.



Codes expire

Activation and reset codes are valid only for a limited time. If a code has expired, request a new one.

Related pages



Login

Ways to sign in.

[Open](#)



Settings

Change password.

[Open](#)